



Roof Tent & Equipment Rental Terms & Conditions

Hire Agreement

This Hire Agreement is for the hire of roof tents & camping equipment ("Roof Tents & Equipment") and the parties of the Contract are: –

The person, or group hiring the Equipment ("Hirer")

Treeline Camping Roof Tent & Equipment Hire, of Kirkham Business Park, Kirkham Road, Kirkham, PR4 3RB

Any condition deemed invalid will not affect other conditions. Nothing in the Contract is intended to limit a consumer's existing legal rights.

Extent of Hire Agreement and Cancellation

The Hire Agreement is not assignable and is effective when Treeline Camping Roof Tent & Equipment Hire accepts the Hirer's detailed order

Treeline Camping Roof Tent & Equipment Hire reserves the right to charge for cancellation

Maximum hire period is 21 days. (Longer hire periods can be negotiated).

Ownership

Ownership of Roof Tent & Equipment hired remains the property of Treeline Camping Roof Tent & Equipment Hire at all times.

Hire charges

Basis of Charging – The stated hire charges within the invoice are for the duration of the Hire Agreement and include Saturdays, Sundays, and Public Holidays. The first day will be the day the customer can collect the order and the last day will be the day the equipment is returned by the customer. The minimum hire period is 3 days. Payment for hire is due on the date of booking confirmation.

Late Return Charges – If roof tents & camping equipment is not returned on the agreed return date/time then the security deposit of £250.00 will be used to pay for late returns at £35.00 per day.

Security Deposits – Upon collection a security deposit of a minimum of £250.00 is required for all Roof Tent & Equipment hire and will be added onto the invoice, this can be paid cash on the day of collection or by bank transfer. Once the equipment has been returned it will be checked and if all is in good condition, the security deposit will be refunded to the Hirer within 7 days. The security deposit amount is dependent on the period of hire and will be shown on the hire cost tariff / or explained on enquiry.

Damage – Where damage, beyond normal wear and tear, has been incurred, then the repair, extreme cleaning and replacement charges will be made against the Hirer's security deposit. If the roof tent is not repairable, the Hirer will be liable for the full value. Camping equipment damage, charges will be made against the Hirer's security deposit. The Hirer will be notified in this instance.

Indicative Charges – 1) Replacement value of roof tents: £1250 – £2350 (dependant on model). 2) Replacement of awning pole/section: £15. 3) Repair to annex: £5 per hole. 4) Replacement mattress: £140. 5) Extra cleaning (beyond usual check and brush out between rentals): £10 per hour. 6) Vandalism or graffiti of any hired equipment: forfeit of full security deposit.

Loss of Equipment – Treeline Camping Roof Tent & Equipment Hire shall treat the Roof Tents & Equipment that are stated on the invoice, to be unavailable for inspection after reasonable notice as being lost. In such instances, the Hirer shall pay a replacement charge for Roof Tents & Equipment as stated in the table at Clause 4 – Indicative Charges section.

Theft of Roof Tents & Equipment – Thefts of Roof Tents & Equipment must be reported to the Police and a crime reference number obtained. The Hirer must notify Treeline Camping Roof Tent & Equipment Hire within 24 hours of the theft and email enquiries@treeline-camping.co.uk or message/WhatsApp on mobile number 07511 159 030, with all details of equipment stolen and crime reference number.

Cancellation policy

The following charges apply in the event of cancelling a hire after payment has been taken: – Time period before hire start date refund available: Up to 21 days before – 75% of Hire Agreement. Up to 14 days before – 50% of Hire Agreement. Less than 7 days before – NO REFUND on hire charges.

Hirer's responsibility

Return of Roof Tents & Equipment – The Hirer should make every effort to ensure that the tent is packed only when completely dry, where possible, so as not to cause undue damage to the material during transit back to Treeline Camping Roof Tent & Equipment Hire collection point. The Hirer must ensure that the inside of the tent is kept clean and swept out if possible before packing away prior to drop off.

Security of Equipment – The Hirer accepts responsibility for Roof Tents & Equipment security until its return and undertakes not to sell or relinquish possession, alter, repair, or modify it in any way. Unless given specific permission to do so by Treeline Camping Roof Tent & Equipment Hire.

Safe Use of Equipment – The Hirer is responsible for the safe and correct operation of Roof Tents & Equipment (using the pitching and other operating instructions supplied/and or shown) by competent persons not under the influence of alcohol or drugs. The Hirer will ensure any non-Treeline Camping Roof Tent & Equipment Hire, equipment, used in conjunction with the Roof Tents & Equipment hired, also conforms to safety requirements.

Manufacturer's Warning – the material is fire retardant but not flame resistant. Therefore, do not smoke or cook food inside the roof tent. The Hirer will ensure the equipment is used in a safe manner and will not have any naked flames or smoking within the Roof Tents and/or Annex. No roof tent material is 100% waterproof and in extreme weather conditions some leakage may occur around openings and seams.

Roof Bars – It is the Hirer's responsibility that roof bars already fitted to their vehicle prior to picking up the roof tent from Treeline Camping Roof Tent & Equipment Hire collection point are securely attached. Treeline camping Roof Tent & Equipment Hire will not accept liability for damages to your vehicle / property or others because of your roof bars failing, either in transit or when stationary. Your roof bars must be able to take a minimum load of 65kg, please check with your vehicle owner's manual. The Hirer must check that the roof tent fitted to their vehicle is secure, when satisfied the Hirer will then take sole responsibility of the roof tent, from commencement of hire until the date of return. The Hirer must check the roof tent fittings with the tool provided at regular intervals during the hire period and tighten if necessary.

TREELINE CAMPING ROOF TENT & EQUIPMENT HIRES RESPONSIBILITIES

Hire Rates – Treeline Camping Roof Tent & Equipment Hire will maintain the agreed hire rates for the duration of the Hire Agreement.

Safety & Operating Instructions – Roof Tents & Equipment will have instructions included. Equipment collected from Treeline Camping Roof Tent & Equipment Hire will be demonstrated, the Hirer will be given safe usage instructions on collection of the equipment. Treeline Camping Roof Tent & Equipment Hire do not accept liability for injuries that may occur because of using or operating our equipment. You must be an able-bodied person to use our equipment and be confident and comfortable in accessing the roof tent via a ladder.

Cleaning & inspection of Roof Tents & Equipment – Roof Tents & Equipment will be inspected after each hire, sanitised, so it is ready for the next hire in good usable condition.

Payment

Payment – Terms Payment of any charges or any other sums due under the Hire Agreement shall be made upon confirmation of the order for the Roof Tents & Equipment. Payment shall not be deemed to have been made until Treeline Camping Roof Tent & Equipment Hire has received the cleared funds. If payment is not received within this timeframe the order will be cancelled and the Hirer will be notified by email. Payment can be made by BACS transfer (details given on invoice).

Invoice – By making payment of this invoice you are agreeing that you have read, understand, and accept the above Terms and Conditions of this RENTAL AGREEMENT.

PROOF OF ID REQUIRED

Driving Licence / Utility Bill – The photo ID provided, must bear the same address as a recent (within the last 3 months) utility bill / Council Tax bill. A copy of the photo ID and utility bill will be taken and kept on file until the hired equipment has been returned and this will then be deleted from our records. No details taken from the Hirer will be shared.